



# THE FAIRWAY SPA

## GVON SPA COLLECTION

**The Fairway Spa invites you to immerse yourself in our city oasis. Dedicated to nourishing the mind, body and spirit our team will guide you through a journey of fulfilment – focused on your wellbeing**

Separate ladies and gents change rooms with Saunas provide privacy, while the lounge and outside relaxation areas offers a serene oasis for total relaxation

### **Our facilities include:**

Ladies and Gents Saunas, Floatation Tank, Jacuzzi and an outdoor pool

### **THE FAIRWAY SPA - GUIDELINES**

#### **Spa treatment times**

- Please arrive 30 minutes prior to your appointment to allow time for your consult and so that you may leisurely prepare for your treatment
- If the spa guest is late for their treatment the allocated time will be shortened accordingly

#### **Spa facilities and access**

- Lockers are provided for your personal items and clothing
- The spa will provide robes, towels and slippers for use during your spa visit
- The Sauna and pool can be enjoyed at leisure throughout your day at the Spa
- All other facilities, i.e. floatation pool, rasul, hydrobath and tan can needs to be booked and will be at an additional cost
- The Fairway Spa is not responsible for any theft, damage, loss or misfortune that may occur
- Please bring your bathing costume along if you would like to enjoy our facilities
- Please alert your therapist of any of the following: heart conditions, high blood pressure, muscle or joint injuries, pregnancy, diabetes, epilepsy, allergies to iodine or any other products, medication such as Roaccutane or Retin-A
- Advise your therapist on the preferred pressure for your massage
- Failure to produce your tan can session card will result in you having to pay for the tan can session

#### **Scheduling an appointment:**

- To schedule an appointment for your treatment please contact our Spa reservations team who will be able to guide you to make the right choice
- To ensure your preferred time and service is available we recommend you book in advance
- We require a 50% deposit to secure your reservation. No reservation will be confirmed until proof of deposit payment has been received
- No cash refunds for products / gift vouchers purchased or services rendered

#### **Gift Vouchers**

- Gift vouchers make the ideal gift for any special occasion can be purchased for a monetary amount\specified treatment or package
- The voucher will be noted as the "deposit" payment to secure your reservation
- The original gift voucher must be presented on the day of the reservation. No treatments will be performed without presentation of your gift voucher
- The difference in price between the voucher value and actual reservation will be for the clients account, to be settle upon departure

#### **Cancellation Policy**

- Late arrival will result in a shortened appointment with the full fee being applicable
- We require 24 Hour notice for cancellations / rescheduling of appointments
- Gift voucher package bookings not cancelled / rescheduled 24 hours prior will result in the gift voucher being null and void

#### **Dual Treatments**

- The Fairway Spa offers a specially designed treatment room for couples and friends to enjoy treatments together – please be sure to pre-book this unique experience
- Dual rooms subject to availability

#### **Spa Cuisine**

A spa lunch and beverage menu is available for your enjoyment

[www.thefairwayspa.co.za](http://www.thefairwayspa.co.za)

